

#### Parent Satisfaction Survey Results 2017 - 2018





# Parent Satisfaction Survey Response Rates Trevista at Horace Mann

20	16	20	17	2018			
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate		
76.15%	54.66%	75.62%	48.94%	36.58%	42.38%		

#### **Parents Satisfaction Survey - Summary by Category**

The following is a summary of the overall data by category of Trevista at Horace Mann's parent School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2016				2017			2018			
	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp		District 17 to 18 Change
Overall	182	85.16%	79.51%	181	83.78%	81.07%	85	78.58%	82.12%	-5.2%	1.1%
General	182	82.55%	78.53%	179	81.46%	79.60%	82	77.44%	80.64%	-4.0%	1.0%
Involvement Opportunities	180	84.08%	79.03%	179	83.55%	80.71%	84	78.01%	81.59%	-5.5%	0.9%
Communication	182	80.00%	73.00%	181	78.43%	75.31%	85	71.47%	77.36%	-7.0%	2.1%
Academics	180	88.62%	84.42%	179	88.89%	85.18%	84	84.30%	85.98%	-4.6%	0.8%
School Environment	182	89.63%	83.76%	180	86.92%	85.01%	82	83.11%	85.31%	-3.8%	0.3%



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	2016		2017				1				
Category	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	N Respones	Average School % Pos Resp	Average Dist % Pos Resp	School 17 to 18 Change	
General											
I would recommend this school to others.	182	86.3%	82.3%	179	83.8%	83.1%	82	81.7%	84.2%	-2%	1%
Overall, how satisfied are you with your child's school?	179	78.8%	74.7%	177	79.1%	76.0%	82	73.2%	77.1%	-6%	1%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	180	68.3%	68.5%	179	69.3%	71.7%	83	62.7%	73.7%	-7%	2%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	179	84.4%	81.9%	179	84.9%	83.4%	83	85.5%	84.1%	1%	1%
How satisfied are you with updates about your child's school.	179	89.9%	87.1%	178	87.1%	88.2%	84	89.3%	89.1%	2%	1%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	179	84.4%	65.3%	178	82.0%	67.5%	84	66.7%	67.3%	-15%	0%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	180	90.0%	86.8%	176	90.3%	87.7%	84	92.9%	88.4%	3%	1%
How satisfied are you with information about how you can be involved at your child's school.	179	85.5%	82.1%	179	81.6%	83.3%	84	72.6%	84.6%	-9%	1%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	180	86.1%	81.5%	177	89.8%	83.2%	80	76.3%	83.9%	-14%	1%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	180	78.9%	66.6%	181	74.6%	69.5%	83	68.7%	72.3%	-6%	3%



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Communication											
How well does your child's school make parents feel welcome	e. 179	84.4%	82.2%	180	85.0%	83.7%	82	89.0%	85.2%	4%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	181	82.3%	76.0%	181	82.9%	78.4%	82	75.6%	80.4%	-7%	2%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	181	80.1%	77.0%	180	79.4%	79.3%	83	75.9%	81.1%	-4%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	182	78.6%	73.1%	180	78.3%	75.4%	84	67.9%	77.3%	-10%	2%
How well does your child's school ask for your input about important school decisions.	181	72.9%	59.5%	181	68.0%	62.5%	85	58.8%	64.8%	-9%	2%
How well does your child's school value the diversity of children's backgrounds.	181	80.7%	75.7%	180	79.4%	78.3%	82	78.0%	80.5%	-1%	2%
How well does your child's school provide a helpful person who will respond to my concerns.	180	81.1%	74.2%	180	81.1%	76.5%	80	71.3%	78.6%	-10%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	180	81.1%	72.8%	180	77.2%	74.0%	82	58.5%	75.9%	-19%	2%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs	180	90.0%	87.0%	179	90.5%	87.8%	84	88.1%	88.3%	-2%	1%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	178	88.2%	88.9%	177	91.5%	90.1%	82	90.2%	90.9%	-1%	1%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	180	88.3%	82.8%	179	85.5%	82.7%	83	84.3%	84.2%	-1%	2%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	180	87.8%	82.7%	177	91.0%	83.5%	83	79.5%	84.2%	-11%	1%
School leadership emphasizes high academic expectations for all students.	178	88.8%	80.7%	179	86.0%	81.7%	82	79.3%	82.2%	-7%	0%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	179	87.2%	80.0%	176	85.2%	81.7%	82	70.7%	82.4%	-15%	1%
The front office staff is friendly and welcoming.	182	85.7%	84.0%	179	82.7%	86.2%	81	80.2%	86.8%	-2%	1%
I have confidence in the people at my child's school	182	89.0%	83.6%	180	87.2%	84.7%	82	86.6%	85.3%	-1%	1%
The school creates a school environment that helps children learn.	181	92.3%	86.3%	179	88.8%	87.2%	81	85.2%	87.6%	-4%	0%
My child's school is a safe place to learn.	181	92.3%	87.1%	178	88.8%	88.6%	81	88.9%	87.6%	0%	-1%
My child is challenged by the work s/he is given.	182	87.4%	81.1%	179	83.8%	81.6%	81	79.0%	81.3%	-5%	0%
The teachers care about his/her success.	182	91.2%	87.1%	179	91.1%	88.3%	81	87.7%	89.0%	-3%	1%
My child's school motivates my child to work hard.	181	91.7%	81.4%	178	88.2%	82.4%	82	86.6%	83.1%	-2%	1%
My child's school prepares him/her for the next academic year.	166	92.2%	84.7%	169	89.3%	85.9%	80	83.8%	86.5%	-6%	1%



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School Environment											
My child's school prepares him/her for college and career.	81	85.2%	80.9%	70	80.0%	82.2%	27	81.5%	81.5%	1%	-1%